

January 2017 Commission Report Nancy Howe, County Librarian

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Community Librarian Hiring Update

During the month of January the Library District will be conducting interviews for the position of Community Librarian in Cupertino, Morgan Hill, Los Altos, and Saratoga. Our goal will be to identify the applicants who will successfully direct library service in each of these communities. The Library depends on our community partners to be effective service providers, and have invited stakeholders from each of these communities to be involved in the applicant review process. After the final selection process we'll make sure to communicate with you on the final hiring decision.

Improving Customer Satisfaction: Collection Condition

In 2016 the Santa Clara County Library District (SCCLD), in partnership with Harder+Company Community Research, administered a Patron Satisfaction Survey designed to better understand why and how patrons use the library, their opinions about the importance of specific services and programs, and their satisfaction with specific elements of the library and overall library experience.

Based on the findings, Harder + Company recommended that the Library put practices into place to assess and improve the condition of audiobook and DVD collections (i.e., ensuring that they have no scratches or scuffs). In response, the Library will pilot a disc cleaning project at the Morgan Hill Library for potential rollout to the rest of the District.

JPA and Finance Committee

The Joint Power's Authority Board (JPA) will hold its first meeting of 2017 on Thursday, January 26, at 1:30 p.m. at the Services & Support Center, 1370 Dell Avenue. The meeting is open to the public. Agenda items will include the Five-Year Financial Forecast. The JPA Chair for 2017 is Mike Wasserman

(Supervisor, District 1) and Vice Chair is Courtenay Corrigan (Los Altos Hills). The full agenda will be posted in advance of the meeting at each library location and on our website. The Finance Committee will meet on Wednesday, January 11, at 3:00 p.m. also at the Services and Support Center. Both meetings are open to the public.

Annual Friends Foundation, Endowment, and Commissions Forum



The 14th Annual Friends Foundation, Endowment, and Commissions Forum will be Saturday, February 4, 2017, 9:00 a.m. – 12:30 p.m. One of our special guests will be Greg Lucas, California State Librarian. We look forward to seeing you. Please RSVP to Cynthia Rios Garcia at cgarcia@sccl.org. All commissioners are encouraged to attend and should have received an e-invitation.

A New Vehicle in the New Year

The SCCLD Bookmobile service will feature a brand new vehicle in spring 2017. This new truck built by LDV, Inc. of Burlington, Wisconsin will feature two doors, an easy return bin at the entrance, a lift at the back for heavy carts, and even more space for books, magazines, DVDs and CDs. The bright and whimsical artwork represents the wonderful possibilities for all ages and ties in with the current SCCLD early literacy programs. Our newest stops in 2017 will include NASA and Los Altos Hills, plus a special summer lunch and learn program in San Martin supported by the Library Foundation.

