



**City of Morgan Hill Application
for Appointment to
City Council Vacancy
Term ends December 2018**

City Clerk's Office
City Hall
17575 Peak Avenue
Morgan Hill, CA. 95037
Phone (408) 310-4678
Fax (408) 779-3117
michelle.wilson@morganhill.ca.gov

This application is a public record and will be included with the applicable City Council materials and may be posted on the City's website. Thank you for your interest in serving on the Morgan Hill City Council.

Full Name Carol Fredrickson
Home Address [REDACTED]
Home Phone [REDACTED] Cell Phone [REDACTED]
Email [REDACTED]
Number of years lived in Morgan Hill 7 years
Occupation Retired-Santa Clara Valley Water Dist Employer Currently working part-time, Forma and C

In addition to completing the applicant questionnaire, please feel free to attach your resume. In order for your application to be considered, the applicant questionnaire must be completed.

I hereby certify that all statements made in this application are true and complete. I legally reside in the City of Morgan Hill. I am 18 years of age or older. In compliance with State law, I understand that I will be required to file a statement of Economic Interests upon appointment to office and annually thereafter. I understand that my application and materials will be considered a public record and thus will be available for public inspection and copying. The completed applications may also be published on the City's website.

Carol Fredrickson
Applicant's Signature

1/6/2017
Date

Civic service is a privilege and responsibility of our citizens. The value and importance of the participation of our citizens cannot be measured. Your interest in serving on the City Council of the City of Morgan Hill is greatly appreciated.

APPLICANT QUESTIONNAIRE

1. Why do you want to be appointed to the City of Morgan Hill City Council?

After retiring from the Santa Clara Valley Water district as an Operations Manager I realized I have a passion for being part of a team, providing direction, promoting change and working for the community.

I would like to have the opportunity to make Morgan Hill a great place to live and one of the best cities in Santa Clara County. I want to stay active in the community and having the background knowledge working in government I feel I can bring value in guiding policies for the city.

2. What qualifies you to serve on the Morgan Hill City Council?

I have over 30 years of experience in public service. I have a Bachelors of Science in Business Administration and have continued my education most notable attending the Government Affairs Institute at Georgetown University.

As a manager at the Santa Clara Valley Water District I managed county-wide watershed projects, such as Llagas creek flooding issues, San Tomas Creek sediment removal project to coincide with construction and opening of Levi stadium and the Palo Alto Flood gate repair. I also was the manager in charge of the homeless encampment clean ups, a controversial program. Working on many projects over the years I have built relationships with staff from several municipalities as well as leading focus groups.

Previous to the Water District employment I worked for the City of San Jose as a Senior Park Ranger and later an Environmental Enforcement Inspector/Investigator. Some of my completed projects that have provided me the qualifying experience to serve on the board include; coordinated and presented for the State Assembly Committee on Water, Parks and Wildlife, televised hearing regarding Guadalupe River Park, developed new programs to prepare the City of San Jose to come into compliance with the Federal Clean Water Act and when assigned a new program "Enhanced Park Patrol Program" with little staff and budget, I leveraged other staff by working with the Police Department and engineered other avenues to fund the non-personel such as grants and donations.

Lastly, what I believe qualifies me to serve is my ability to listen, understand and provide solutions to complex situations, problems and competing interests. I am active in the Morgan Hill community and have an awareness of the culture, the people and the direction the city is growing towards.

3. What are your top three priorities for the City of Morgan Hill?

My top three priorities include:

1. Smart growth, preserving our resources but allowing growth. Balancing what makes Morgan Hill a great community currently with the necessary change the city is facing, while maintaining the integrity of the city.
2. Infrastructure, as the communities grows we will need to provide necessary resources including water. Maintaining our ground water basin will need to be continued or other avenues will need to be explored.
3. Fiscal responsibility. Providing guidance on budget issues.

4. Why should you be appointed to serve on the Morgan Hill City Council?

I should be appointed because of my diverse knowledge and experience in government as well as my ability to work with a variety of people. I can break down complex issues into simple understandable concepts and language so it is understood. I am a team player and won the City of San Jose Mayors award for teamwork.

I have a passion for the city, its people and the community. I have nurtured and fostered relationships for better work environments and communication. I have worked extensively with members of the public, business community, community-based organizations and other city and county departments in developing and fostering partnerships.

Carol Fredrickson



SKILLS

Range of key skills include; customer service, problem solver, proficient in microsoft office suites, project management and public administration.

EXPERIENCE

Santa Clara Valley Water District, San Jose, CA - *Operations Manager*

February 2002-April 2007 February 2010 - December 2015

- Managed the day to day maintenance of watershed operations and flood control projects.
- Responded to and resolved difficult and sensitive citizen inquiries.
- Served as staff on a variety of boards, focus groups, and committees.
- Developed and administered the unit's budget; forecasting funds for staffing, equipment, materials and supplies. Monitor and approve expenditures.
- Direct and participate in the development, negotiation and administration of contract services, monitor work of consultants, negotiate agreements and implement appropriate changes.

Santa Clara Valley Water District, San Jose, CA - *Manager of the Emergency and Security Services*

April 2007 - February 2010

- Responsible for developing and managing emergency operations and security program and planning.
- Managed the emergency response training program ensuring compliance with state and federal regulations.
- Developed, negotiated and administrated contract services, monitor the work of consultants.
- Liaison with divisions and outside agencies on emergency and security issues.
- Developed and implemented performance measures, goals, objectives and policies and procedures.

City of San Jose, San Jose, CA - *Environmental Enforcement Inspector/Investigator*

January 1994 - February 2002

-
- Administered the program that enforces the Federal Clean Water Act, developing business inspection program and illegal dumping investigations.
 - Performed customer service including formal presentations as well as handling difficult or irate customers.
 - Enforced municipal code compliance.
 - Participated in the development and authored portions of the Environmental Enforcement policies and procedures.

City of San Jose, San Jose, CA - *Senior Park Ranger/Parks Supervisor*

July 1982-February 2002

- Management level sworn peace officer.
- Managed all facets of park operations, including Park Rangers, recreation programs, facility maintenance and special events. Supervised open water swim program.
- Developed an Enhanced Park Patrol Program which included neighborhood watch programs.
- Assessed feasibility of park development strategies and executed plans.

EDUCATION

San Jose State University, San Jose CA - *Bachelor of Science*

Business Administration

September 1979 -June 1982

West Valley College, Saratoga CA - *Credits for Associate of*

Science Park Management

September 1976 - June 1979

University of California, Santa Cruz, CA - *Project Management*

Certificate

Evergreen Community College, San Jose, CA - *Reserve Police*

Officer Training, appointed peace officer March 1989

Georgetown University, Washington DC, *The Government Affairs*

Institute, Certificate, March 2006.

CAROL FREDRICKSON
[REDACTED]
Morgan Hill, California 95037
[REDACTED]

OBJECTIVE: to obtain a position where my skills, abilities and experience as a manager can be utilized. Continuing to be proactive, progressive and service oriented in an organization that fosters my passion in health and wellness.

PROFESSIONAL EMPLOYMENT

2/10-12/15

OPERATIONS UNIT MANAGER

SANTA CLARA VALLEY WATER DISTRICT. 5750 Almaden Expressway

Management responsibilities and duties include:

- Manager position, supervise 40 staff with 7 direct reports and a 40 million dollar budget.
- Manage and operator the Districts Watershed DOC for flood response.
- Serve as staff on a variety of boards, focus groups and committees. Prepare and present staff reports and any other correspondence to other government agencies, boards, councils and the general public. Develop and implement performance measures, goals objectives, policies and priorities for assigned programs as well as administer policies and procedures.
- Direct and participate in the development, negotiation and administration of contract services, monitor work of consultants, negotiate agreements and implement appropriate changes.
- Select, train, motivate and evaluate personnel; provide or coordinate staff training; implement discipline procedures.
- Develop and administrate the unit's annual budget; participate in the forecast of funds needed for staffing, equipment, materials and supplies. Monitor and approve expenditures.
- Respond to and resolve difficult and sensitive citizen inquiries and complaints.
- Liaison with other units and outside agencies, negotiating and resolving sensitive and controversial issues.

4/07- 2/10

MANAGER OF OFFICE OF EMERGENCY AND SECURITY SERVICES

SANTA CLARA VALLEY WATER DISTRICT. 5750 Almaden Expressway

Responsibilities and duties include:

- Responsible for developing and managing emergency operations district wide.
- Maintain and prepare OES emergency response plans at an operational level.
- Manage a district-wide emergency response training program to prepare the district for emergencies by providing training and exercising. Developing the District EOP/ ERP and supplemental response plans.
- Develop and implement performance measures, goals objectives, policies and procedures for emergency operations in the event of an emergency.
- Direct and participate in the development, negotiation and administration of contract services, monitor work of consultants, negotiate agreements and implement appropriate changes.
- Liaison with other units and outside agencies, on emergency and security issues.

2/02-4/07

FIELD OPERATIONS UNIT MANAGER

SANTA CLARA VALLEY WATER DISTRICT. 5750 Almaden Expressway

Management responsibilities and duties are the same as the above Field Operations Unit Manager; however, geographic area was different and supervised less staff.

- Responsibility for the operations, services and activities of two large watersheds, (2/3 of the county) including maintenance, planning and emergencies services.

- 1/94-2/02 ENVIRONMENTAL ENFORCEMENT INSPECTOR/INVESTIGATOR,
SUPERVISING ENVIRONMENTAL SPECIALIST
CITY OF SAN JOSE. 801 North First Street Suite 207**
Responsibilities and duties include:
- Managed and administered the program that enforces the Federal Clean Water Act for the City of San Jose.
 - Sworn Environmental Enforcement Public Official.
 - Performed data base case management.
 - Enforced municipal code compliance.
 - Developed marketing plans for divisions outreach material and other public relation.
 - Performed customer service relating to formal presentations as well as dealing with irate constituents.
 - Performed problem solving on difficult program and project elements.
 - Developed and authored Environmental Enforcement's policies and procedures.
- 1/92-1/94 SENIOR PARK RANGER/PARKS FACILITIES SUPERVISOR
CITY OF SAN JOSE. 801 North First Street Suite 207**
Responsibilities and duties included:
- Management level sworn peace officer.
 - Administering all facets of park operations, including Park Rangers, recreation programs, facility maintenance and special events. Supervised open water swim program.
 - Managed and directed programs of 30+ staff, hiring, training and disciplining.
 - Prepared budget and administrated, revenue implementation, fee collection
 - Implemented capital improvement projects.
 - Contract management for park concessionaires.
 - Facility safety programs and various other park administration projects.
 - Developed an Enhanced Park Patrol Program which included neighborhood watch programs.
 - Acted as liaison with citizen groups. Developed and fostered focus groups.
 - Assessed feasibility of park development strategies and execute plans.
- 6/82 to 1/92 PARK RANGER
CITY OF SAN JOSE. 801 North First Street Suite 207**
Responsibilities and duties included:
- Provided lead direction to other park staff (maintenance and recreation).
 - Primary interface with public and visitor services.
 - Resource protection and conservation projects.
 - Prepared and conducted presentations.

EDUCATION

- 2004-2005 UNIVERSITY OF CALIFORNIA SANTA CRUZ EXTENSION, CUPERTINO**
Project Management, Certificate
- 1979-1982 SAN JOSE STATE UNIVERSITY, SAN JOSE CA.**
Bachelor of Science in Business Administration. Academic emphasis in management.
- 1976-1979 WEST VALLEY COLLEGE, SARATOGA, CA.**
Credits for Associate of Science in Parks Management.
- 11/88- 3/89 CRIMINAL JUSTICE TRAINING CENTER EVC, SAN JOSE, CA**
Reserve police officer training, appointed peace officer March 1989.